

ORBITAL SHIFT PWA

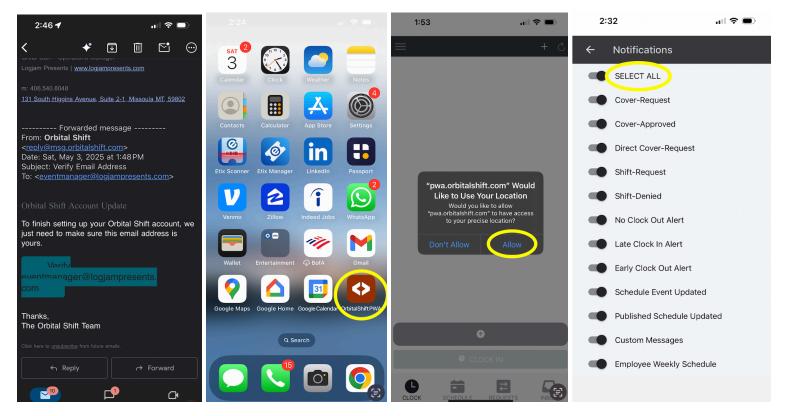
GETTING STARTED

- 1. Access the PWA: Open a web browser on your mobile device and navigate to pwa.orbitalshift.com
- 2. Install the PWA: (Please note the former apps are no longer supported PLEASE DELETE)
 - o On Android: Tap the browser menu and select "Add to Home Screen" then "Install".
 - On iOS: Tap the share icon and choose "Add to Home Screen".
- 3. **Enable Notifications**: Allow notifications when prompted to receive updates and alerts. If you don't enable location settings, you will not be able to use your device to clock in/out.
- Log In: Enter your credentials to access your dashboard. In most cases, your username will be your firstname.lastname - please use the "Forgot Password" prompt if needed. You may also contact your manager for a password reset, if required.

KEY FEATURES FOR EMPLOYEES

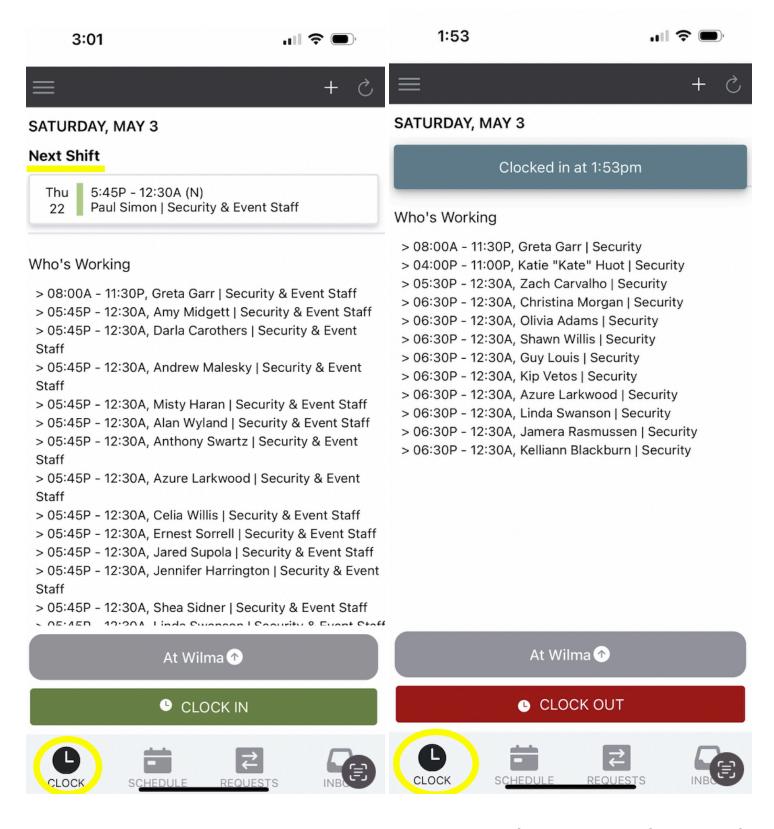
- Clock In/Out: Track your work hours with GPS-restricted clock-ins.
- View Schedule: Access your weekly or monthly work schedule.
- Time-Off Requests: Submit vacation or absence requests.
- Shift Management: Pick up extra shifts.
- Team Communication: Receive important shift notes and updates from managers.

INITIAL SET-UP



- 1. You will receive a verification email from Orbital Shift requesting validation. Click verify.
- 2. Open the OrbitalShift PWA icon from your phone's home screen.
- 3. In order to use your mobile device to clock-in and clock-out, you will have to enable location settings. When you open the app, you will see the following. Click "Allow". Each venue has a geofence around it, so you must be within a certain distance of the venue in order to clock in. If you prefer not to enable, you will have to clock-in using the on-site iPad at the venue.
- 4. In order to receive notifications for shift covers and messages from your managers, you will need to enable notifications. Click on the three horizontal lines in the top left corner and click the bell icon for "Notifications" and ensure these are turned on. You will also notice cover requests and messages are sent to your email address.

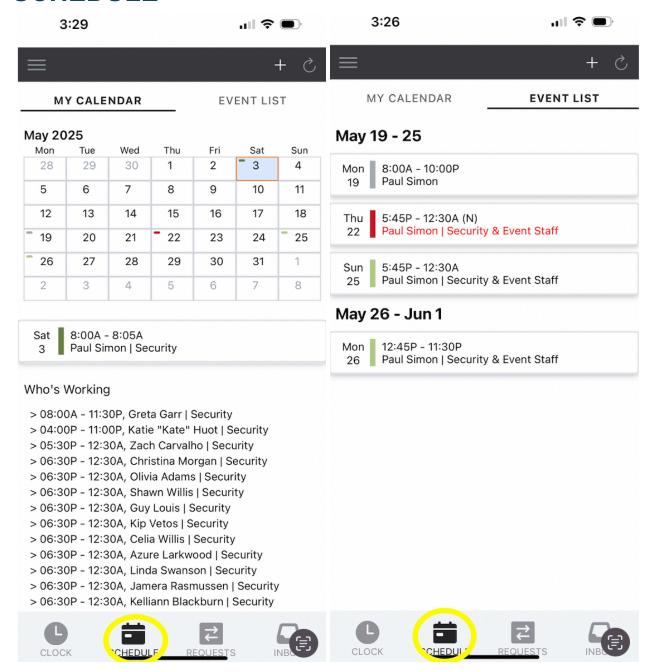
CLOCK



This section allows you to clock in and out using your mobile device. If you are outside of the range of the building or you have not enabled your location settings, this will be greyed out. At the top, you will also see when your "Next Shift" is for quick reference.

Select the green "CLOCK-IN" button to clock you in. Your timestamp will then appear at the top in blue. Select the red "CLOCK-OUT bottom after the completion of your shift.

SCHEDULE



This section is where you will view the upcoming schedule, either in list or calendar view. The following colors indicate the status of the shift.

DARK GREEN LINE - CLOCKED HOURS

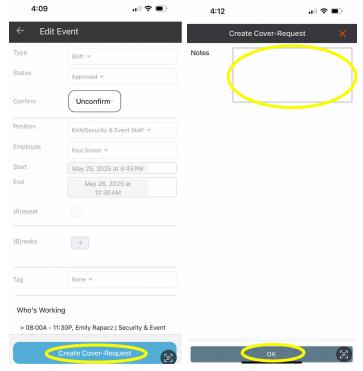
LIME GREEN LINE (WITH BLACK TEXT) - SCHEDULED HOURS
LIME GREEN LINE (WITH RED TEXT) - YOU'VE REQUESTED TO COVER, BUT NOT YET APPROVED
RED LINE (WITH BLACK TEXT) - YOUR SHIFT HAS BEEN COVERED, YOU WILL NOT REPORT IN
RED LINE (WITH RED TEXT) - YOU'VE REQUESTED COVERAGE, BUT NOBODY HAS PICKED UP
GREY (WITH BLACK TEXT) - YOUR UNAVAILABILITY HAS BEEN APPROVED BY MGMT
GREY (WITH RED TEXT) - YOU'VE REQUESTED TIME OFF, BUT MGMT HASN'T YET APPROVED

CONFIRMING SHIFTS



For the light green shifts, you will click into each shift and select "Confirmed". This indicates that you have seen the shift and have acknowledged that you will be there.

RELEASING A SHIFT FOR COVERAGE

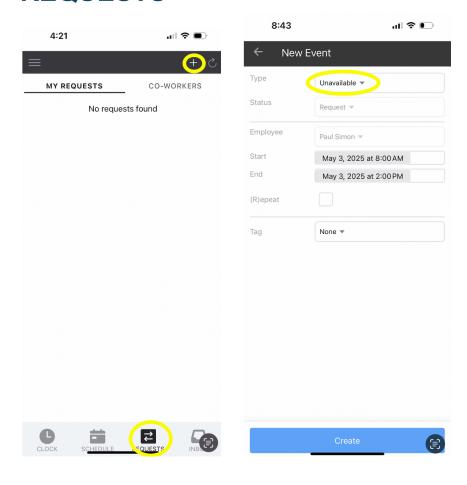


If you are actively scheduled for a date and would like to attempt to find coverage, you can select the scheduled shift from either the calendar or list view, and select the blue "Create Cover-Request" button. You can also leave a note that will be sent to your manager regarding the reason for the cover request.

This will then change the shift to RED (with red text) on your calendar or list view. If you do not have pre-approved unavailability requests (IN GREY) on your calendar and are scheduled for a shift, that shift is your responsibility until someone picks up the shift and the shift is approved by management.

You will know when the shift has been successfully covered when there is a RED line (with black text).

REQUESTS



This section of the PWA allows you to manage your schedule and indicate future dates where you cannot work.

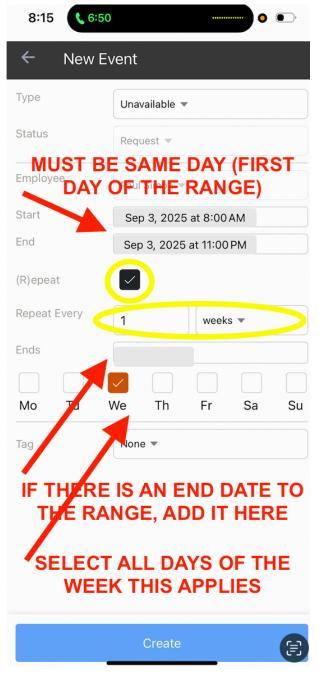
To make a new request, you will select the "+" icon in the top right hand corner. Please select "Unavailable".

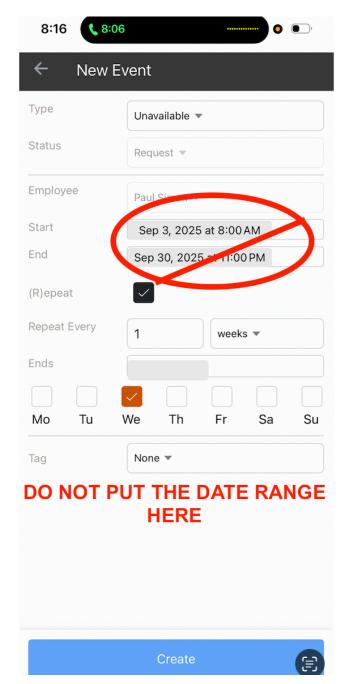
DATE RANGE UNAVAILABILITY REQUEST

7:50 **New Event** Type Unavailable . Status Request * Employee Paul Simon V Start Sep 1, 2025 at 8:00 AM End Sep 6, 2025 at 11:00 PM (R)epear Tag None ▼ Create

If you will be unavailable for a date range, please submit in the format above. The example above would be for an employee taking a vacation from September 1 - September 6.

RECURRING REQUESTS





Recurring unavailability is the request you will submit if you have repeating times that you are not available. If you have another day job or other obligations, please submit in this format.

The example above shows an employee who cannot work Wednesdays between the hours of 8:00 AM and 11:00 PM. When submitting, the "Start" and "End" should both be listed on the same date with associated hours. If there is an end date, that can be added under the "Repeat Every" line. Please do not add the end date in the "End" field (like it is shown in the second example).

INBOX



In addition to push notifications and emails, you can also view all messaging under the "Inbox" tab. If you want to pick up a shift, you can click on the shift and if the blue button is selectable, you can pick it up that way.

The management team will primarily use Orbital for group messaging, so be mindful to check messages here.